MID-HUDSON LIBRARY SYSTEM Resource Sharing Advisory Committee Meeting

Date: January 25, 2017

Location: MHLS Conference Room

Committee members attending:

X AnnaLee Giraldo (Columbia) X Stephanie Harrison (Dutchess) X Julie Spann (Dutchess) X Linda Deubert (Greene) X Jeanne Buck (Putnam) X Katie Scott-Childress (Ulster) X Julie Dempsey (Ulster) X Robert Drake (MHLS)

Staff Attending: Thomas O'Connel (MHLS) Others Attending: Casey Conlin (PPLD), Tom Lawrence (PPLD)

Discussion Items:

1. Fines and fees language

The committee agreed that for clarification purposes the current language should be changed from "Libraries *may not* waive fines on items checked out at other libraries." to "Libraries *shall not* waive fines on items checked out at other libraries."

- 2. Use of 3 letter codes Mid-Hudson will update the list of terminal IDs
- Libraries not changing status after an item is repaired Thomas will run a report of items in repair to be distributed to each library every six months. This will be a reminder to each library to check the actual status of items marked "repair".
- 4. OverDrive Advantage

OverDrive Advantage was discussed. Libraries or county library associations that purchase titles through an OverDrive Advantage account can restrict the circulation of those items purchased to patrons in their service area. Tom Lawrence reported that PPLD recently opened an Advantage account and the only cost was the cost of content.

5. Wording on renewal block in catalog A concern had been raised that the wording patron's see in the catalog if they are trying to renew something for the third time was not customer friendly. Though the committee agreed, Robert reported that the wording cannot be changed. 6. Other discussion

The committee discussed that advantages of streamlining loan rules for consistency and improved patron interface. It was suggested that a good starting point would be to look at the most used loan rules to begin the discussion.

The importance of advertising centralized services was also discussed. Consumer Reports was cited as an example of a centralized service that is not getting the anticipated use due in part to lack of advertising. It was suggested that new services should come with an advertising budget to help insure their success.

Meeting dates 2017:

March 24, snowdate March 27

May 16

September 19

November 14

- To include in DA Agenda Attachment as an Action Items:
 - Background: Libraries have been waiving fines on items that have been checked out at other libraries.
 - Issue: Current language is unclear.
 - Recommendation: For clarification purposes the current language in Resource Sharing standards should be changed from "Libraries *may not* waive fines on items checked out at other libraries" to "Libraries *shall not* waive fines on items checked out at other libraries"

The mission of the Resource Sharing Advisory Committee is to coordinate the provision of access throughout the region to all library holdings and to review and recommend the enhancement of resource sharing and information resources for area residents.