MID-HUDSON LIBRARY SYSTEM Resource Sharing Advisory Committee Meeting

Date: 8/6/12

Location: MHLS Auditorium

Committee members attending:

Sally Alderdice, Karen Garafalo (Columbia)

☑ Daniela Pulice (Dutchess)

Bonnie Snyder (Greene)

☑ Carol Rodriguez (Dutchess)

- ☑ Jeanne Buck (Putnam)
- Julie Dempsey (Ulster)
- Kelly Tomaseski (Ulster)
- Eric McCarthy (MHLS)

Staff Attending: Karen O'Brien, Mike Nyerges, Merribeth Advocate

Others Attending: Lisa Karim (LaGrange), Tom Lawrence (PPLD), Gloria Goverman (EFK), Jim Cosgrove (MAR), Pat Kaufman (MAH), AnnaLee Giraldo (Kinderhook)

Action Items:

- 1. Eric will begin to compile hold statistic information regarding wait times and copies available ratios to further the discussion regarding "local holds".
- 2. Eric will poll the DA about an Ad Hoc OPAC committee for minor changes.

Discussion Items:

- 1. There was a discussion regarding why the committee had to revisit the issue of DA new business "**Resource Sharing Standards Wording for Direct Access Plan**" and it was decided that there had been confusion at the DA and that, in fact, the issue did not need revisiting and would be placed before the DA again with no change in recommendation.
- 2. Resource Sharing will craft verbiage at the next RS meeting regarding local holds after reviewing Eric's statistical analysis.
- 3. There was much collection development discussion as a result of the suggestion that non-print thresholds be raised, although the end result was to keep the thresholds as they are.
- 4. There was fierce ideological debate regarding the idea that instead of "local holds" at some libraries, there should be "no holds but local" at all for the first 6 months of an item's purchase. The general feeling of the group was that this this seemed a knee jerk quick fix to a greater problem.
- 5. There was a discussion regarding VIP status. There was confusion about which libraries used it for which patrons and Tom pointed out that it made statistics on database keeping very vague. There was also the issue of waiving another library's fines, which isn't allowed for regular patrons and seemed a grey area in terms of legality of staff being able to do so for themselves or others. Kelly made the motion and Sally seconded that VIP status be removed.
- 6. A suggestion was brought to the group that bib records with no holdings attached be suppressed to stop people from placing holds on them. Karen pointed out that there would be no way for her to know when an item should be unsuppressed and the idea was voted down.
- 7. Eric revisited the idea of OPAC suggestions/feedback. It was decided that he would inquire at the DA meeting for any interested directors who would like to form an ad hoc opac committee so that opac tweaks would not have to wait up to 60 days for minor changes. It was here that discussion was had regarding the "add

to bag" button creating confusion. Daniela made the motion, with Kelly seconding and Carole opposed, to remove the "add to bag" button from the initial results screen.

DA New Business for September meeting:

Resource Sharing Standards Wording for Direct Access Plan:

- **Background:** The Direct Access Plan states that libraries may restrict borrowing on certain material types.
- Issue: Our Resource Sharing Standards Document does not sufficiently address restricted borrowing.
- Recommendation: The Resource Sharing Advisory Committee recommends that the Resource Sharing Standards document be updated to indicate that "special" collections, such as e-readers, equipment, museum passes be excluded from the holds system and that checkout and check in of said items be done only at the owning library. The committee further recommends that the document include the statement "Pilot/experimental collections (note, not special collections which are always non holdable) may be made nonholdable for a period of 6 months."

VIP Status:

- **Background:** Some libraries have VIP status for various groups. This is a local decision that is assigned to different groups by library.
- Issue: The VIP status interferes with database statistics.
- **Recommendation:** The committee recommends that VIP status be removed. A note should remain in the patron's record as long as necessary with the pertinent information.

'Add to Bag' Button on OPAC:

- **Background:** In an effort to direct patrons into the bibliographic record when placing holds the DA voted to remove the "request" button from the initial results screen, forcing the patron to click on the title for more information.
- **Issue:** Frequent feedback from some patrons has indicated that this move caused some confusion because the catalog still has the "add to bag" option on the initial results page, so some patrons are clicking on that instead of the title.
- **Recommendation:** The committee recommends that the "add to bag" button be removed from the initial results page and left on the full bib record, with the "request" button.